

Aatrox 5G Mobile Pool Services

Plan Information

Pool size	Monthly charge (ex GST)	Maximum speed
10GB	\$28.00 /mo ex GST	100/100 Mbps
30GB	\$40.00 /mo ex GST	100/100 Mbps
45GB	\$52.00 /mo ex GST	150/150 Mbps
60GB	\$70.00 /mo ex GST	250/250 Mbps

All prices shown are **per month** and **exclude GST**.

Included Features

Feature	10GB	30GB	45GB	60GB
SMS	Yes	Yes	Yes	Yes
MMS	Yes	Yes	Yes	Yes
International Calling	No	No	Yes	Yes
Companion SIM	No	No	Yes	Yes

Companion SIM — Available on the 45GB and 60GB pool plans for \$10.00/mo ex GST per service. Requires an eSIM-capable handset and, for a companion smartwatch, a wearable from the same brand as the paired handset.

Pool Conditions

- Up to 300 users per pool
- No data banking or rollover applies
- All services must share the same anniversary date
- Users leaving a pool forfeit contributed allowances
- Existing banked data is forfeited when moving into a pool

Bolt-ons

Extend a plan's inclusions on the go — bolt-ons apply directly to an existing service. International roaming bolt-ons are available on the 45GB and 60GB pool plans.

Bolt-on	Type	Cost (ex GST)	Expiry
5GB Travel Pack	International roaming	\$35.00	7 days
10GB Travel Pack	International roaming	\$60.00	14 days
3GB Travel BizPack	International roaming	\$65.00	3 days
5GB recurring bolt-on	Domestic	\$31.82	Bill cycle
1GB one-off bolt-on	Domestic	\$9.09	Bill cycle
2GB auto bolt-on	Domestic	\$9.09	Bill cycle

All prices shown **exclude GST**.

Important Information

Data Alerts — SMS and/or email notifications are provided when your service reaches approximately 50%, 85% and 100% of included data allowance.

Device Compatibility — You must ensure your device supports VoLTE/4G Calling. Devices that do not support VoLTE may be unable to make or receive calls, including emergency calls.

Coverage — Coverage and speeds vary depending on location, device capability, network congestion, environmental conditions and other factors.

Financial Hardship

If you are experiencing financial hardship, please contact Aatrox Communications to discuss available assistance options.

Complaints

If you are not satisfied with our response, you may contact the Telecommunications Industry Ombudsman (TIO):

TELECOMMUNICATIONS INDUSTRY OMBUDSMAN

1800 062 058

WEBSITE

www.tio.com.au