

Aatrox 5G Mobile Services

Information About the Service

Aatrox Communications Business Mobile Services operate on the Telstra Wholesale Mobile Network and are provided on a month-to-month basis with no lock-in contract. These plans include voice, SMS, MMS and data services for use within Australia.

No lock-in

Month-to-month

Telstra Wholesale

Mobile Network

Within Australia

Voice, SMS, MMS and data

Plan Information

Included data	Monthly charge (ex GST)	Maximum speed
15GB	\$34.00 /mo ex GST	150/150 Mbps
45GB	\$40.00 /mo ex GST	150/150 Mbps
65GB	\$44.00 /mo ex GST	150/150 Mbps
100GB	\$51.00 /mo ex GST	150/150 Mbps
120GB	\$60.00 /mo ex GST	250/250 Mbps
150GB	\$66.00 /mo ex GST	250/250 Mbps
180GB	\$72.00 /mo ex GST	250/250 Mbps

All prices shown are **per month** and **exclude GST**.

What's Included

- Unlimited standard national calls
- Unlimited standard SMS
- Unlimited standard MMS
- Unlimited international calls and SMS to selected destinations
- eSIM support
- Companion SIM available on every plan
- Data banking up to 1,000GB

What's Not Included

- Premium SMS services
- Premium rate numbers (19xx)
- Satellite services
- International roaming usage without an eligible roaming pack

Bolt-ons

Extend a plan's inclusions on the go — bolt-ons apply directly to an existing service.

Bolt-on	Type	Cost (ex GST)	Expiry
5GB Travel Pack	International roaming	\$35.00	7 days
10GB Travel Pack	International roaming	\$60.00	14 days
3GB Travel BizPack	International roaming	\$65.00	3 days
5GB recurring bolt-on	Domestic	\$31.82	Bill cycle
1GB one-off bolt-on	Domestic	\$9.09	Bill cycle
2GB auto bolt-on	Domestic	\$9.09	Bill cycle

All prices shown **exclude GST**.

Companion SIM — Available on every plan for \$10.00/mo ex GST. Requires an eSIM-capable handset and, for a companion smartwatch, a wearable from the same brand as the paired handset.

Important Information

Data Banking — Unused data may be banked up to a maximum of 1,000GB. Banked data may be forfeited if you downgrade to a lower eligible plan, move to a non-banking plan, cancel your service or port to another provider.

Data Alerts — SMS and/or email notifications are provided when your service reaches approximately 50%, 85% and 100% of included data allowance.

Device Compatibility — You must ensure your device supports VoLTE/4G Calling. Devices that do not support VoLTE may be unable to make or receive calls, including emergency calls.

International Roaming — Standard roaming usage is not available without an active roaming bolt-on; see Bolt-ons above for eligible packs and destinations.

Coverage — Coverage and speeds vary depending on location, device capability, network congestion, environmental conditions and other factors.

Financial Hardship

If you are experiencing financial hardship, please contact Aatrox Communications to discuss available assistance options.

Complaints

If you are not satisfied with our response, you may contact the Telecommunications Industry Ombudsman (TIO):

TELECOMMUNICATIONS INDUSTRY OMBUDSMAN

1800 062 058

WEBSITE

www.tio.com.au